

This document explains the Malparidos Exhaust commercial warranty, its limits, and the information required to submit a warranty claim. Please read these terms before completing the claim form on pages 3 and 4.

Warranty coverage

Malparidos Exhaust systems are covered by our 3-Year Commercial Warranty against manufacturing defects.

The warranty covers defects attributable to the manufacturing of the exhaust system that occur under normal use and within the product's intended specifications. A dated purchase invoice is required to establish warranty coverage.

Examples of manufacturing defects may include defective welds, material defects, manufacturing or assembly faults, or failure of a component caused by an identifiable production defect.

What is not covered

- incorrect or improper installation;
- accidental damage, impact, crash damage, abrasion, or other external damage;
- misuse, abnormal use, competition, or use outside the intended application of the product;
- modification, cutting, welding, drilling, or alteration of the exhaust system or any component;
- removal, alteration, or replacement of components in a manner not approved by Malparidos;
- damage caused by improper maintenance, unsuitable cleaning products, corrosion from external agents, or normal wear;
- damage resulting from excessive heat, incorrect engine settings, improper fuel-air mixture, tuning issues, or other conditions generated by the motorcycle;
- use of the exhaust on an engine specification or motorcycle configuration outside the approved application.

Any unauthorised modification of the exhaust system places the modified component outside the scope of the Malparidos commercial warranty.

Engine modifications and homologation

Malparidos road-approved exhaust systems are homologated for the vehicle and engine configurations specified in the relevant homologation documentation.

Harley-Davidson Milwaukee-Eight: up to 117 ci

Harley-Davidson Twin Cam: up to 110 ci

The homologation applies to the approved or original engine configuration. Engine modifications, including increased displacement or performance, modified camshafts, high-compression configurations, or other performance changes, may place the motorcycle outside the conditions covered by the exhaust homologation.

Where the engine or motorcycle has been modified beyond the approved specification, Malparidos cannot guarantee the continued validity of the exhaust homologation. Damage resulting from or related to such modifications is not covered by the Malparidos commercial warranty. Inspection, adjustment, repair, or replacement may then be carried out at the customer's expense.

Warranty assessment

Every warranty claim is subject to technical assessment. Malparidos may inspect the exhaust system and the motorcycle configuration to determine whether the reported issue is attributable to a manufacturing defect or to installation, use, modification, engine configuration, or another external cause.

If the assessment confirms a manufacturing defect covered by the commercial warranty, the defective component will be repaired or replaced in accordance with the applicable warranty conditions. If no manufacturing defect is established, requested repair, modification, adjustment, replacement, transport, or associated work may be charged to the customer.

How to submit a claim

- Complete every applicable field on pages 3 and 4.
- Attach a clear copy of the dated purchase invoice. Claims cannot be assessed without proof of purchase.
- Attach clear photographs of the complete motorcycle and exhaust, the damaged area, and all product identification or homologation markings.
- Email the completed form and attachments to arianna@malparidos.ch.
- Do not return or ship the exhaust until you receive written instructions from Malparidos.

Submitting a claim does not constitute acceptance of warranty coverage. Malparidos may request the product, motorcycle documentation, installation records, tuning information, or additional images before making a decision.

This commercial warranty is provided in addition to, and does not affect, any statutory rights the customer may have under applicable consumer protection law.

Complete all applicable fields. Fields marked REQUIRED must be provided before assessment can begin.

CUSTOMER INFORMATION

First name **REQUIRED**

Last name **REQUIRED**

Company or workshop

Telephone **REQUIRED**

Email **REQUIRED**

Street and number **REQUIRED**

Postcode

City

Country

PURCHASE AND PRODUCT INFORMATION

Date of purchase **REQUIRED** DD MM YYYY

Invoice number **REQUIRED**

Seller or authorised dealer **REQUIRED**

Malparidos order number if known

Exhaust system or product name **REQUIRED**

Product or part number

Finish or colour

ECE approval number, serial number, or marking

☐ Road-approved exhaust

☐ Race-only product

☐ Copy of dated invoice attached **REQUIRED**

MOTORCYCLE INFORMATION

Make **REQUIRED**

Model **REQUIRED**

Model year

VIN or chassis number **REQUIRED**

Registration plate

Current mileage or km

Engine displacement in ci

☐ Milwaukee-Eight

☐ Twin Cam

☐ Other engine

Specify

INSTALLATION AND MOTORCYCLE CONFIGURATION

Installation date DD MM YYYY

Installer or workshop

☐ Installed by a professional

☐ Self-installed

☐ Installation instructions followed

☐ Engine modified Yes

☐ No

☐ ECU tuned Yes

☐ No

☐ Not applicable

Describe all engine, intake, ECU, camshaft, displacement, or exhaust modifications

DAMAGE AND CIRCUMSTANCES

Date damage was first noticed REQUIRED

Mileage or km when first noticed

☐ Sudden

☐ Progressive

☐ Motorcycle rideable Yes

☐ No

☐ Accident or impact Yes

☐ No

☐ Warning lights Yes

☐ No

Detailed description of the damage, symptoms, noises, location, and how the issue developed REQUIRED

Describe the riding conditions and circumstances when the issue occurred

REQUIRED ATTACHMENTS

☐ Dated purchase invoice REQUIRED

☐ Full motorcycle and exhaust photos

☐ Close-up photographs of the damage

☐ Product and homologation markings

☐ Motorcycle registration document

☐ Installation or tuning records if applicable

CUSTOMER DECLARATION

I confirm that the information supplied is complete and accurate. I authorise Malparidos to use it to assess this claim and understand that further documents, photographs, technical checks, or return of the product may be required. I will not ship the exhaust without written instructions. Submission of this form does not constitute acceptance of warranty coverage.

☐ I have read the warranty terms and confirm this declaration REQUIRED

Customer name or electronic signature REQUIRED

Date REQUIRED

Place

SEND THE COMPLETED FORM AND ALL ATTACHMENTS TO arianna@malparidos.ch